

"Viscosity has earned their place as a most valued Partner for our IT department. Their professionalism and dedication allowed us to meet our commitments to internal business units, and provide a better performing, better architected system."

 Senior Director, IT McAfee, Inc. (an Intel Company)







Oracle Certified GoldenGate Implementation Specialists

Oracle Certified RAC Experts

OEM Cloud Control Monitoring

OEM Cloud Control Management Integration







Achieving ideal performance requires that the performance of each component of the system stack is optimal. Viscosity's Proactive Healthcheck and assessment provides customers assurance that their systems are healthy and scalable. Viscosity offers an independent and impartial review of your Oracle environment. The goal is to help you save time, money and avoid unnecessary outage.

Companies enlist Viscosity North America for these services before a major change, such as a RAC addnode, database upgrade, or as part of annual review.

Viscosity North America Proactive Healthcheck Includes:

- Review current system I/O throughput, CPU usage, OS parameter setting
- High Impacting SQL
- Patch Analysis
- ASM and storage review
- Backup and Recovery review
- Database and System Monitoring review
- Security vulnerabilities review
- BAC Healthcheck*

Viscosity North America Center of Expertise

Viscosity's Oracle Center of Expertise (COE) has accumulated decades of industry experience in performance tuning mission critical Oracle databases. Viscosity North America is the leader in evangelizing, authoring, and developing industry proven solutions in the Oracle community.

Viscosity North America's Oracle COE has developed best practices and tight partner relationships to implement world-class solutions. Viscosity North America's vast experience and intellectual property give customers insight into what is driving IT complexity. Viscosity North America can deliver a set of practical executable plans for simplifying IT infrastructure, helping reduce operating costs while freeing up resources for new business initiatives.

Viscosity North America experts have authored books on Exadata, Oracle 11g, Linux, ASM, and Data Guard.











Why Viscosity... Viscosity is a recognized premier consulting firm of database technologies. Viscosity was founded by industry and authored experts. Many of our experts are prominent thought leaders with backgrounds in Oracle, VMWare, VCE, EMC, and Informatica. These capacities include Oracle Database, RAC Development, Oracle Consulting and Oracle Technical Architecture, Design and Performance Tuning. Learn more about how you can maintain and maximize your investments at www.viscosityna.com, or email us at sales@viscosityna.com.







